

BANGALORE WATER SUPPLY AND SEWERAGE BOARD

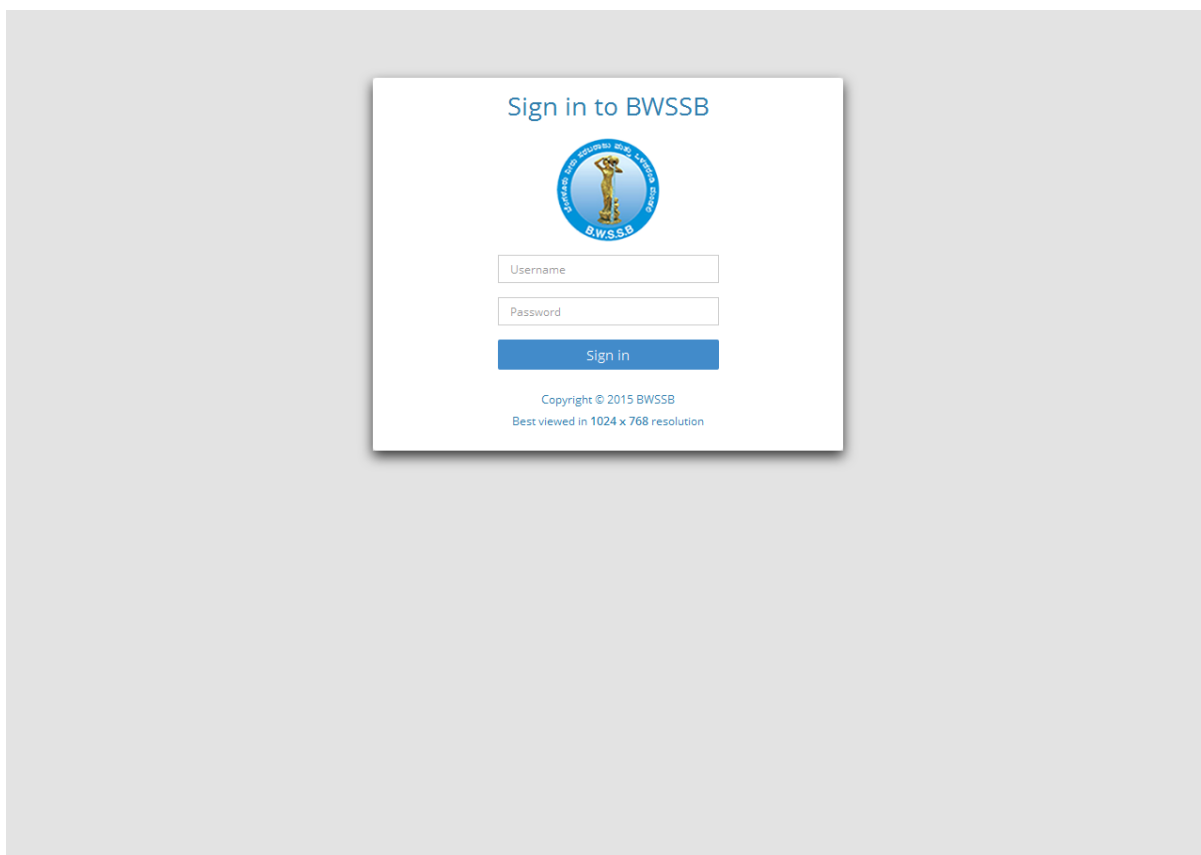
ADMIN

USER MANUAL

Issue Date	08-02-2016
Issue Number	v1.1
Prepared by	Globals ITeS Pvt Ltd.
Reviewed by	Globals ITeS Pvt Ltd.
Approved by	

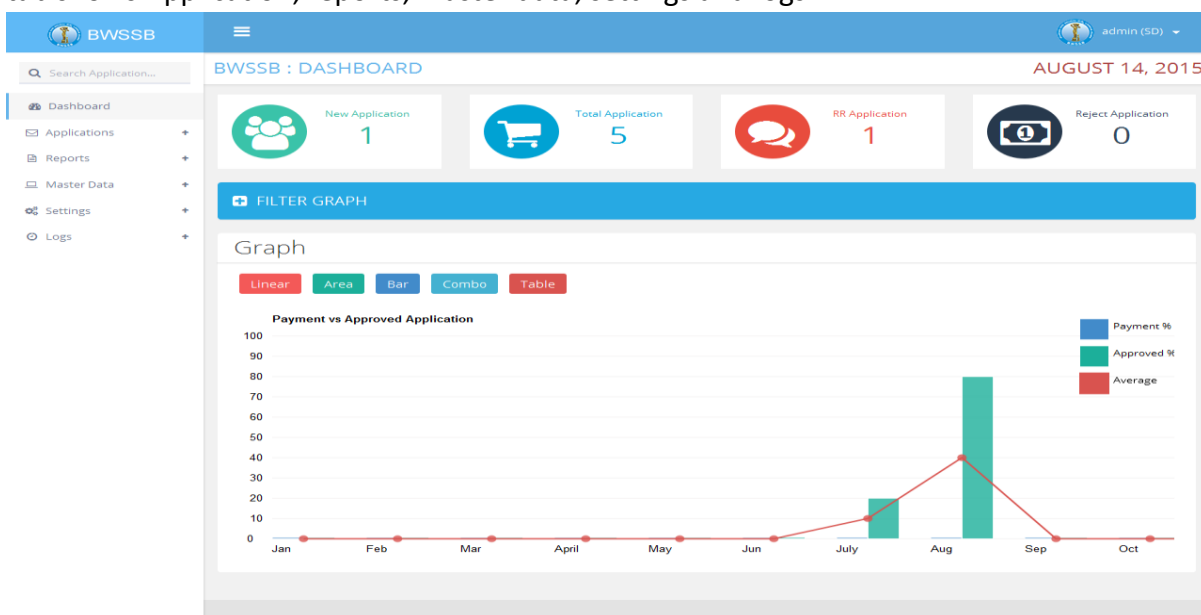
1. Login

Enter valid username and password in order to access the application.



2. Dashboard

It represents graphical representation of all applications. Left hand side navigation tab shows Application, reports, master data, settings and logs



3. Applications:

3.1 Summary

Applications collapse shows Summary, My Approval Pending, Closed Application, Registered and Rejected Applications. It shows all applications applied for new water connection by user .The index page list out all applications. Filter will refine the applications based on Consumer name, Unique ID, sub division and Ward name

The screenshot displays the BWSSB Application Summary page. The header includes the BWSSB logo, a search bar, and the user's name 'admin (Chairman,)'. The date 'FEBRUARY 4, 2016' is shown in the top right. The left sidebar contains navigation links: Dashboard, Applications (with sub-links for Summary, Approval Pending, Closed Application, Registered, and Rejected), Reports, Master Data, Settings, and Logs. The main content area is titled 'BWSSB : APPLICATION' and features a 'FILTER' button. Below the filter is a table titled 'Application: Summary' showing a list of applications. The table has columns for Sl. No., Application Name, DID, SDID, Process ID, Stage - Designation, Payment Status, Created On, and Options. Three applications are listed: 1. vijaya, 2. Globe test, and 3. Aparna. Each application has a 'View' button in the Options column. The table also includes a search bar and a 'records per page' dropdown. The footer of the table shows 'Showing 1 to 3 of 3 entries' and navigation buttons for 'Previous', '1', and 'Next'.

Sl. No.	Application Name	DID	SDID	Process ID	Stage - Designation	Payment Status	Created On	Options
1	vijaya	N	N-1	1/2" Inch dia (Without Pro rata charges (Domestic))	1 - AEE	Fee not generated	2016-02-01 16:33:52	View
2	Globe test	N	N-2	1/2" Inch dia (With Pro rata charges)	8 - AEE	Payment Success	2016-02-01 23:00:30	View
3	Aparna	N	N-3	1/2" Inch dia (Without Pro rata charges (Domestic))	1 - AEE	Fee not generated	2016-01-29 16:20:40	View

Clicking on View button it takes user to Application summary page where you can view user's details. Download button allows you to download consumer's documents for verification and Download pdf button allows you to download consumer application view page. View link on Payment History allows to view the consumer application bill payment in pdf format

 CHANGE HISTORY

View: Application

Download PDF

Form Details

Application Id 2

Application Details

Applicant's Name	vijaya
Mobile No	7829711575
Applied As	Domestic
Division	North
Sub Division	North1
Ward No	66 - Subramanyanagar
Service Area	Kavernahalli
Service Station	Bahubalinagar
Selected Plumber With BWWSB	Member3
Size of the Bore	1/2" Inch dia (Without Pro rata charges (Domestic))
Borewell Detail	HP
Site Area (Sq.ft.)	15000

Floor wise Built up area

Floor Name	No of Flats	Sq.Ft.	Sq.Mt.
Basement	1	1115	103.62
Ground	2	23685	2201.21

Built Up area of the Individual House/Apartment/Commercial Building (Sq. mt)	2305.11
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Address for Communication

Address1	1st main,2nd street
Address2	new bel road
Landmark	sbi road
Pincode	560023

Address Connection Required

Address1	1st main,2nd street
Address2	new bel road
Landmark	sbi road
Pincode	560023

[Visit feedback](#)

Purpose	Residential Building
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Documents

Building Photo	Download
Support of Beneficiary contribution	Download
Building Plan	Download
Address Proof	Download

Payment History

Payment For	Amount	Date	Receipt
Application	100	01-Feb-2016 16:33:52	View

Application: Process Stages

3.2 Approval pending:

Applications waiting for approval shows in 'My approval pending' bucket of BWSSB user. View button allows to view and do the necessary action for approval. Able to edit any changes in consumer application and save it. Saved changes will update on Change History tab. All previous stage message and designation handed over from will update on application. Once the application is moved to next process then it is not possible to edit any changes in saved details. Application can be verified and moved to next process stage with necessary message on Internal and Consumer textbox.

Internal textbox: User needs to enter necessary message for internal purpose

Consumer textbox: It helps to send message to consumer. User needs to enter application status or any other concern to consumer .It will reflect on consumer Inbox

Approve to next stage: It allows to save the current action and move the application to next stage

Send back to previous stage: It allows to send application to previous stage if any concern

Change in application: It allows to send back application to Consumer end and they are able to edit any changes in applications. Meanwhile a SMS will send to consumer registered mobile number about application pending status

Reject application: It allows to reject any invalid applications. Rejected applications will update on reject application page

Send Message to Consumer: It allows to send message to consumer without proceeding to next stage

If any applications credited to user bucket for approval, an email will be send to their registered email id about applications.

Application view for a Demand Note as shown below:

It allows to add demand note fee according to the square feet .There are three types of fee

1. Fee fields: User needs to add values in Quantity field according to the building square meter. User can also add or delete fee fields.
2. Prorate charge: user needs to add prorated charge if the building is above 2nd floor. For reference they can view file clicking on prorated charge file
3. GBWASP charge: User needs add GBWASP charge with reference to GBWASP charge file

The whole calculated amount will display in Calculated Total field. Once the demand note is approved to next stage, allows to download connection bill in pdf format on Payment History

After approval of demand note,

3.3 Closed Applications:

It allows to store all closed applications after RR number generation. Once application is closed it won't allow to edit any changes in application other than sending messages to consumer

The screenshot displays the BWSSB Application Management System interface. The top header shows the BWSSB logo and the user 'Sri Udyashanker (AEE, N-2)'. The left sidebar contains navigation links: Dashboard, Applications (with sub-links for Summary, Approval Pending, Closed Application, Registered, and Rejected), and Reports. The main content area is titled 'BWSSB : APPLICATION' and shows the date 'FEBRUARY 4, 2016'. A blue 'FILTER' button is present. Below it, the status 'Application: Closed' is displayed. A table lists application details, and a 'View' button is available for each entry.

Sl. No.	Application Name	DID	SDID	Process ID	Stage - Designation	Payment Status	Created On	Options
1	Globe test	N	N-2	1/2" Inch dia (With Pro rata charges)	11 - AEE	Payment Success	2016-02-01 23:00:30	View

Showing 1 to 1 of 1 entries

3.4 Registered

It stores all registered user details before activating their Email ID's.

View button allows to view User details with date but not able to do any changes in it

 BWSSB
 
 Sri Udyashanker (AEE, N-2)

Search Application...
 BWSSB : REGISTERED
 FEBRUARY 4, 2016

Dashboard
 Applications
 Summary 0
 Approval Pending 0
 Closed Application 1
 Registered 12
 Rejected 0
 Reports

Summary: Registered

records per page
 Search:

Sl. No.	Name	Email	Mobile	Registered Date	Options
1	santhosh	santhoshkumar@globalsinc.com	7829711575	09-Sep-2015 20:25:36	View
2	.	apopopopo@test.com	0123654789	25-Sep-2015 17:44:51	View
3	.	ghjghjgh@ewrw.com	0123654789	30-Sep-2015 22:06:16	View
4	.	awftg@rgrdd.com	0123654789	30-Sep-2015 22:07:17	View
5	uiyy	ewwew@drtr.in	0123654789	30-Sep-2015 22:10:12	View
6	Sridhar	globalstest0051999@gmail.com	9986878700	19-Nov-2015 21:37:41	View
7	Nithya T Reddy	nithyat@ttest.com	0123654987	23-Nov-2015 18:06:54	View
8	trrtf	dfdfd@fghg.com	2165465464	23-Dec-2015 19:28:56	View
9	Globals INC	globalstest00399@gmail.com	7829711575	24-Dec-2015 22:43:49	View
10	Rathnamma	amar.b@globasinc.com	9886988633	04-Jan-2016 01:11:31	View

Showing 1 to 10 of 12 entries
 [← Previous](#)
[1](#)
[2](#)
[Next →](#)

3.5 Rejected Application

It stores all rejected applications. After rejecting the application, user needs to submit new application.

BWSSB

AEE (AEE, N-3)

BWSSB : APPLICATION
FEBRUARY 4, 2016

Dashboard

Applications

Summary 0

Approval Pending 0

Closed Application 0

Registered 12

Rejected 1

Reports

CHANGE HISTORY

View: Application [Download PDF](#)

Form Details

Application Id1

Application Details

Applicant's NameAparna

Mobile No7829711575

Applied AsDomestic

DivisionNorth

Sub DivisionNorth3

Ward No47 - Devarajeevanahalli

Service AreaSingapore Paradise

Service StationVidyananyanapura

Selected Plumber With BWSSBSelect

Size of the Bore1/2" Inch dia (Without Pro rata charges (Domestic))

Borewell DetailHP

Site Area (Sq.ft.)12000

Floor wise Built up area

Floor Name	No of Flats	Sq.Ft.	Sq.Mt.
Basement	2	900	83.64
Ground	3	900	83.64
Built Up area of the Individual House/Apartment/Commercial Building (Sq. mt)	167.75		

Address for Communication

Address11st main,2nd street

Address2new bel road

Landmarksbi road

Pincodes560023

Address Connection Required

Address11st main,2nd street

Address2new bel road

Landmarksbi road

Pincodes560023

Visit feedback

PurposeSelect

Documents

Building PhotoDownload

Support of Beneficiary contributionDownload

Building PlanDownload

Address ProofDownload

Payment History

Payment For	Amount	Date	Receipt
Application	100	29-Jan-2016 16:20:40	View

Application: Process Stages

Stages: Application Rejected

Commented By: AEE

Date: 2016-02-04 23:26:29

Internal Invalid

Consumer Cannot proceed further

13

4. Reports

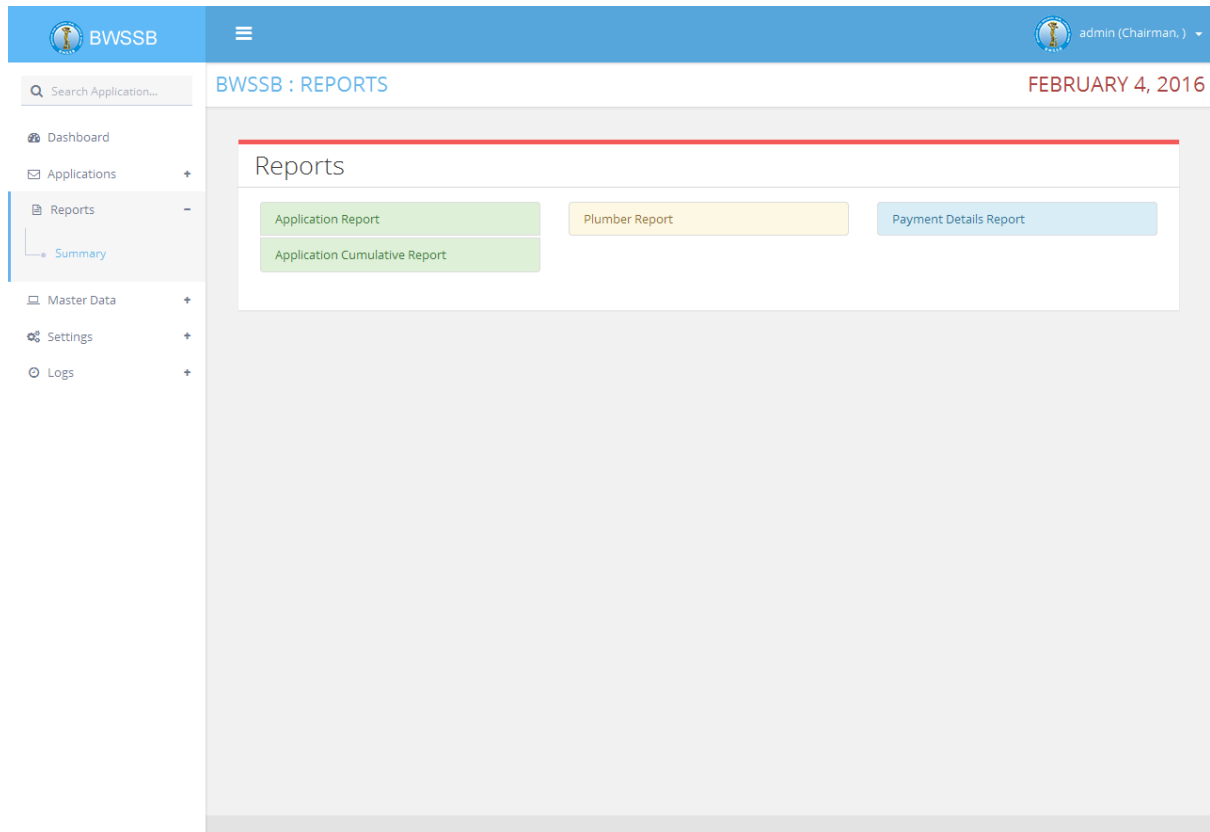
There are four type of reports available.

Application Report

Plumber Report

Payment Details Report

Application Cumulative Report



4.1 Application Report

It shows all detailed reports of all applications. Filter will refine required applications based on divisions and sub divisions

View: Opens application report in new tab

Export: It allows to download report in CSV and PDF file

Back: Redirect to report home page

BWSSB

admin (Chairman,)

BWSSB : REPORTS
FEBRUARY 4, 2016

Dashboard

Applications

Reports

Summary

Master Data

Settings

Logs

FILTER

Consumer Name

Division

North

Sub Division

Select

Ward

Select

Search

Clear

Application Reports

Back

Export

Sl No.	Name	Unique Id	Division	Sub Division	Ward	Process Stage	Action
1	Aparna	1	North	North3	Heggenahalli	0	View
2	vijaya	2	North	North1	Sampangiramanagar	1	View
3	Globe test	3	North	North2	Thanisandra	10	View

CSV format:

Application-14-08-2015 22_14_14 [Read-Only] - Excel

User Name	Unique Id	Division	Sub Division	Service Area	Process Stage
Shadab	1	North	North East	New Bel	6
Aparna N	27	North	North East	New Bel	1
Aparna	29	North	North East	New Bel	6
Aparna N	30	North	North East	New Bel	7
Sridhar	31	North	North East	New Bel	7

PDF format:



Sl.No	Name	Unique Id	Division	Sub Division	Ward	Process Stage
1	Shadab	1	North	North East	New Bel	6
2	Aparna Narayanan	27	North	North East	New Bel	1
3	Aparna	29	North	North East	New Bel	6
4	Aparna N	30	North	North East	New Bel	7
5	Sridhar	31	North	North East	New Bel	7

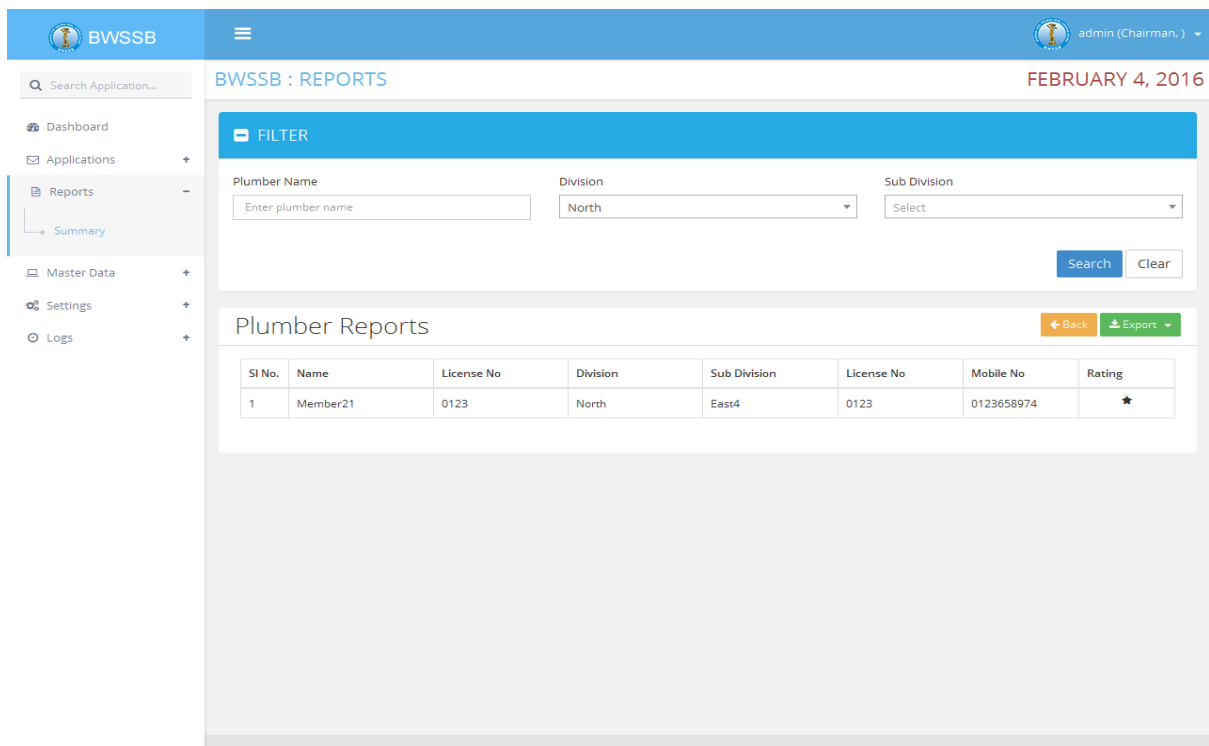
4.2 Plumber Report:

It shows all plumber detailed report. Filter refine plumber details with Division and sub division.

View: Opens application report in new tab

Export: It allows to download report in CSV and PDF file

Back: Redirect to report home page



BWSSB : REPORTS FEBRUARY 4, 2016

FILTER

Plumber Name:

Division:

Sub Division:

Plumber Reports

Sl No.	Name	License No	Division	Sub Division	License No	Mobile No	Rating
1	Member21	0123	North	East4	0123	0123658974	★

4.3 Payment Report

It shows all applications report with payment amount of application payment and connection payment. Filter will refine all application with division and sub division

View: Opens application report in new tab

Export: It allows to download report in CSV and PDF file

Back: Redirect to report home page

The screenshot displays the BWSSB Reports interface. On the left is a sidebar with navigation links: Dashboard, Applications, Reports (selected), Summary, Master Data, Settings, and Logs. The main header shows the BWSSB logo, a menu icon, the user 'admin (Chairman,)', and the date 'FEBRUARY 5, 2016'. The page title is 'BWSSB : REPORTS'. Below the header is a 'FILTER' section with the following fields: 'Consumer Name' (text input with placeholder 'Enter user name'), 'Division' (dropdown menu with 'North' selected), 'Sub Division' (dropdown menu with 'Select' selected), and 'Ward' (dropdown menu with 'Select' selected). There are 'Search' and 'Clear' buttons. Below the filter is the 'Payments Report' section, which includes a table and 'Back' and 'Export' buttons. The table has columns: Sl No., Name, Unique Id, Division, Sub Division, Ward, Application Payment, Connection Payment, and Action. The data rows are as follows:

Sl No.	Name	Unique Id	Division	Sub Division	Ward	Application Payment	Connection Payment	Action
1	Aparna	1	North	North3	Heggenahalli	100	NILL	View
2	vijaya	2	North	North1	Sampangiramanagar	100	NILL	View
3	Globe test	3	North	North2	Thanisandra	100	1286	View

4.4 Application Cumulative Report

It shows all cumulative reports according to values in filter. It will filter out certain period reports and compare it with required date.

View: Opens application report in new tab

Export: It allows to download report in CSV and PDF file

Back: Redirect to report home page

admin (Chairman,)

Q Search Application...

Dashboard

Applications +

Reports -

Summary

Master Data +

Settings +

Logs +

BWSSB : REPORTS

FEBRUARY 4, 2016

FILTER

Division

Select

Sub Division

Select

Ward

Select

From Date

10/02/2016

To Date

04/02/2016

Compare Start Date

Compare Dates

Search

Clear

Cumulative Reports

← Back

Export

Range A Searched From 10/02/2016 To 04/02/2016

Division	Applied	Domestic	Commercial	Purchased Payment	Final Payment	Sanctioned	Rejected	On Hold
Central	0	0	0	0	0	0	0	0
East	0	0	0	0	0	0	0	0
North	0	0	0	0	0	0	0	0
NorthEast	0	0	0	0	0	0	0	0
NorthWest	0	0	0	0	0	0	0	0
South	0	0	0	0	0	0	0	0
SouthEast	0	0	0	0	0	0	0	0
SouthWest	0	0	0	0	0	0	0	0
West	0	0	0	0	0	0	0	0
Head office	0	0	0	0	0	0	0	0

5. Master Data

5.1 Division:

Admin can create divisions.

Add new: Able to create new division

Edit: Able to edit any changes in existing division

The screenshot shows the BWSSB web application interface. The top header is blue with the BWSSB logo on the left, a 'Summary' button in the center, and the user 'admin (Chairman,)' on the right. Below the header, a search bar is on the left, and the page title 'BWSSB : DIVISION' is in the center, with the date 'FEBRUARY 5, 2016' on the right. A left sidebar contains a menu with 'Dashboard', 'Applications', 'Reports', 'Master Data' (expanded), 'Settings', and 'Logs'. The 'Master Data' menu includes 'Division', 'Sub Division', 'Ward', 'Designation', 'Plumber', 'Process Stage', and 'Connection Fee Field'. The main content area displays the 'Edition: Division' form. This form has two mandatory text fields: 'Division Name' (containing 'Central') and 'Division Code' (containing 'C'). Below these is a 'Status' section with two radio buttons: 'Active' (selected) and 'Inactive'. At the bottom of the form are 'Save' and 'Cancel' buttons. A red asterisk and the text '* Mandatory field' are positioned to the right of the 'Division Name' field.

5.2 Sub Division:

It allows to save all sub divisions for existing Divisions. Only super admin have the access to ad sub divisions.

Add new: able to add new sub divisions for appropriate divisions

Edit: Able to do any changes in saved details

Add New

admin (Chairman,)

Search Application...

Dashboard
Applications
Reports
Master Data
Division
Sub Division
Ward
Designation
Plumber
Process Stage
Connection Fee Field
Settings
Logs

BWSSB : SUB DIVISION
FEBRUARY 5, 2016

Summary: Sub Division

10 records per page
Search:

Sl. No.	Sub Division Name	Sub Division Code	Division Name	Status	Options
1	Central1	C-1	Central	Active	Edit
2	Central2	C-2	Central	Active	Edit
3	Central3	C-3	Central	Active	Edit
4	East1	E-1	East	Active	Edit
5	East2	E-2	East	Active	Edit
6	East3	E-3	East	Active	Edit
7	East4	E-4	East	Active	Edit
8	North1	N-1	North	Active	Edit
9	North2	N-2	North	Active	Edit
10	North3	N-3	North	Active	Edit

Showing 1 to 10 of 32 entries
Previous 1 2 3 4 Next

Edit:

Summary

admin (Chairman,)

Search Application...

Dashboard
Applications
Reports
Master Data
Division
Sub Division
Ward
Designation
Plumber
Process Stage
Connection Fee Field
Settings
Logs

BWSSB : SUB DIVISION
FEBRUARY 5, 2016

Edition: Sub Division

Division Name *
Central

Sub Division Name *
Central1

Sub Division Code *
C-1

Status
☒ Active
☐ Inactive

Save
Cancel

Add new:

The screenshot shows the 'Addition: Sub Division' form in the BWSSB application. The form is titled 'Addition: Sub Division' and is located under the 'BWSSB : SUB DIVISION' header. The form contains the following fields:

- Division Name ***: A dropdown menu with 'Select' as the current value. A red asterisk indicates it is a mandatory field.
- Sub Division Name ***: A text input field with 'Sub Division' as the current value.
- Sub Division Code ***: A text input field with 'Sub Division Code' as the current value.
- Status**: Two radio buttons, 'Active' (selected) and 'Inactive'.

At the bottom of the form are 'Save' and 'Cancel' buttons. The left sidebar shows the navigation menu with 'Master Data' expanded, and 'Sub Division' selected. The top right shows the user 'admin (Chairman,)' and the date 'FEBRUARY 5, 2016'.

5.3 Ward:

It allows to add ward number and ward ID for all divisions and sub divisions

Add new: Allows to add unique ward ID to each divisions

Edit: Allows to do any changes in record

The screenshot shows the 'Summary: Ward' table in the BWSSB application. The table is titled 'Summary: Ward' and is located under the 'BWSSB : WARD' header. The table has the following columns:

- Sl. No.**: Serial number of the record.
- Ward Id**: Unique identifier for the ward.
- Ward name**: Name of the ward.
- Sub Division Name**: Name of the sub division.
- Status**: Current status of the ward (Active or Inactive).
- Options**: Buttons for 'Edit' and 'Delete'.

The table contains 10 records. The first 10 records are shown, and the total number of records is 178. The table is sorted by 'Sl. No.' in ascending order. The 'Status' column shows 'Active' for all records. The 'Options' column shows 'Edit' and 'Delete' buttons for each record.

Sl. No.	Ward Id	Ward name	Sub Division Name	Status	Options
1		Chikpet	Central1	Active	Edit
2		Sampangiramanagar	Central1	Active	Edit
3		Vasanthanagar	Central1	Active	Edit
4		Kempegowda Ward	Central1	Active	Edit
5		Doddabommasandra	Central1	Active	Edit
6		Gandhinagar	Central1	Active	Edit
7		Bharathinagar	Central2	Active	Edit
8		Shivajinagar	Central2	Active	Edit
9		Palace Nagar	Central2	Active	Edit
10		S.K.Garden	Central3	Active	Edit

Showing 1 to 10 of 178 entries

Add new:

The screenshot shows the BWSSB application interface. The top header includes the BWSSB logo, a 'Summary' tab, and the user 'admin (Chairman,)' with a dropdown arrow. The date 'FEBRUARY 5, 2016' is displayed on the right. A left sidebar contains a search bar and a menu with items: Dashboard, Applications, Reports, Master Data (expanded), Settings, and Logs. The 'Master Data' menu has sub-items: Division, Sub Division, Ward (highlighted), Designation, Plumber, Process Stage, and Connection Fee Field. The main content area is titled 'BWSSB : WARD' and contains a form titled 'Addition: Ward'. The form fields are: 'Division Name *' (dropdown menu), 'Sub Division Name *' (dropdown menu), 'Ward name *' (text input), 'Ward id *' (text input), and 'Status' (radio buttons for 'Active' and 'Inactive'). A '* Mandatory field' note is present. At the bottom of the form are 'Save' and 'Cancel' buttons.

Edit:

The screenshot shows the BWSSB application interface, similar to the previous one, but with the form titled 'Edition: Ward'. The form fields are: 'Division Name *' (dropdown menu with 'Central' selected), 'Sub Division Name *' (dropdown menu with 'Central1' selected), 'Ward name *' (text input with 'Chikpet' entered), 'Ward id *' (text input), and 'Status' (radio buttons for 'Active' and 'Inactive'). A '* Mandatory field' note is present. At the bottom of the form are 'Save' and 'Cancel' buttons.

5.4 Designation:

It allows to add new designation.

Add new: Allows to add new designation role

Edit: Able to do any changes in record

Summary

The screenshot shows the 'BWSSB : DESIGNATION MASTER' summary page. The left sidebar contains a search bar and a menu with 'Dashboard', 'Applications', 'Reports', 'Master Data' (expanded to show 'Division', 'Sub Division', 'Ward', 'Designation', 'Plumber', 'Process Stage', 'Connection Fee Field'), 'Settings', and 'Logs'. The main content area is titled 'Summary: Designation Master' and features a table with 10 records per page. The table columns are 'Sl No.', 'Designation Name', 'Status', 'Created On', 'Modified On', and 'Options'. The table lists 10 designations, all with 'Active' status. A search bar is located at the top right of the table area. The footer of the table area shows 'Showing 1 to 10 of 15 entries' and navigation buttons for 'Previous', '1', '2', and 'Next'.

Sl No.	Designation Name	Status	Created On	Modified On	Options
1	AE	Active	2015-06-02	2015-12-21	Edit
2	AEE	Active	2015-06-02	2015-06-02	Edit
3	Draft Man	Active	2015-06-02	2015-06-02	Edit
4	Revenue Manager	Active	2015-06-02	2015-08-27	Edit
5	EE	Active	2015-07-03	2015-07-03	Edit
6	ACE	Active	2015-07-03	2015-07-03	Edit
7	Chairman	Active	2015-07-03	2015-07-18	Edit
8	EIC	Active	2015-07-03	2015-09-09	Edit
9	AE/IE	Active	2015-07-07	2016-01-22	Edit
10	TA	Active	2015-07-20	2015-09-09	Edit

Add new

The screenshot shows the 'BWSSB : DESIGNATION MASTER' addition form. The left sidebar is identical to the summary page. The main content area is titled 'Addition: Designation Master' and contains a form with two fields: 'Designation Name' (marked as mandatory) and 'Status'. The 'Designation Name' field has a placeholder 'Min 2 chars.'. The 'Status' field has two radio buttons: 'Active' (selected) and 'Inactive'. Below the form are 'Save' and 'Cancel' buttons.

Edit

The screenshot shows the 'Edition: Designation Master' form in the BWSSB application. The form is titled 'Edition: Designation Master' and contains two main fields: 'Designation Name' and 'Status'. The 'Designation Name' field is labeled 'Designation Name *' and has a value of 'AE'. The 'Status' field is labeled 'Status' and has two radio buttons: 'Active' (selected) and 'Inactive'. Below the status field are 'Save' and 'Cancel' buttons. The form is part of a larger application interface with a sidebar on the left containing navigation links like 'Dashboard', 'Applications', 'Reports', 'Master Data', 'Settings', and 'Logs'. The top header shows the BWSSB logo, a 'Summary' button, and the user 'admin (Chairman,)'. The date 'FEBRUARY 5, 2016' is displayed in the top right corner.

Designation Name *

AE

Status

Active

Inactive

Save Cancel

5.5 Plumber:

It allows to add new plumber details for every divisions

The screenshot shows the 'Summary: Plumber' table in the BWSSB application. The table is titled 'Summary: Plumber' and contains 10 rows of data. The columns are 'Sl. No.', 'Plumber Name', 'Status', 'Created On', 'Modified On', and 'Options'. The 'Status' column shows 'Active' for most entries and 'Inactive' for two entries (Member5 and Member8). The 'Options' column contains an 'Edit' button for each row. The table is part of a larger application interface with a sidebar on the left containing navigation links like 'Dashboard', 'Applications', 'Reports', 'Master Data', 'Settings', and 'Logs'. The top header shows the BWSSB logo, an 'Add New' button, and the user 'admin (Chairman,)'. The date 'FEBRUARY 8, 2016' is displayed in the top right corner.

Summary: Plumber

10 records per page

Search:

Sl. No.	Plumber Name	Status	Created On	Modified On	Options
1	Member6	Active	2015-05-24 14:30:00	2015-09-23 17:52:57	Edit
2	Member1	Active	2015-05-25 09:59:54	2015-09-13 00:37:59	Edit
3	Member2	Active	2015-05-25 10:08:13	2015-09-13 00:38:04	Edit
4	Member3	Active	2015-05-26 00:55:24	2015-09-13 00:38:09	Edit
5	Member4	Active	2015-05-26 01:00:36	2015-09-13 00:38:18	Edit
6	Member5	Inactive	2015-05-26 01:04:48	2015-07-21 17:01:54	Edit
7	Member8	Inactive	2015-05-26 01:06:37	2015-09-13 00:38:43	Edit
8	Member6	Active	2015-06-15 06:35:25	2015-09-13 00:38:50	Edit
9	Member11	Active	2015-06-15 06:35:58	2015-09-13 00:38:58	Edit
10	Member8	Active	2015-06-15 06:36:35	2015-07-21 17:02:48	Edit

Showing 1 to 10 of 12 entries

Previous 1 2 Next

5.6 Process Stage:

It allows you to add process stage for application approval. Able to add multiple stages in single process stage

Add new: Allows to add new process stage. User needs to enter process stage number.

Allows to add multiple stages by clicking on plus button. User needs to select initial designation to where application will reach after consumer submitted the application.

Designation name: Application will handed over to one by one according to the designation added in process stages.

Message: Select appropriate message from drop down for approval. According to that application view page will display to do necessary action for BWSSB users

Comment: User needs to enter corresponding messages to consumer according to the application current status. This message will reflect on Consumer application View status page

Edit: Allows to edit any changes

Summary

SL No.	Process Name	Number of Stages	Status	Options
1	1" Inch dia	24	Active	Edit
2	1.1/2" Inch dia	24	Active	Edit
3	1/2" Inch dia (With Pro rata charges)	11	Active	Edit
4	3/4" Inch dia	15	Active	Edit
5	2" Inch dia	24	Active	Edit
6	3" Inch dia	24	Active	Edit
7	4" Inch dia	25	Active	Edit
8	1/2" Inch dia (Without Pro rata charges (Domestic))	12	Active	Edit

Add new

 BWSSB

  Summary

 admin (Chairman,)

Q Search Application...

Dashboard

Applications +

Reports +

Master Data -

Division

Sub Division

Ward

Designation

Plumber

Process Stage

Connection Fee Field

Settings +

Logs +

BWSSB : PROCESS & STAGE

FEBRUARY 5, 2016

Addition: Process & Stage

Process Stage Name *

Min 3 chars.

Stage value *

Min :

* Mandatory field

Stage No.	Designation Name *	Message *	Comment *	Action
1	Select	Select	Please Describe the Comment	+

Save

Cancel

Edit

Search Application...

Dashboard

Applications

Reports

Master Data

Division

Sub Division

Ward

Designation

Plumber

Process Stage

Connection Fee Field

Settings

Logs

Summary

BWSSB : PROCESS & STAGE

FEBRUARY 5, 2016

admin (Chairman.)

Edition: Process & Stage

Process Stage Name

1" Inch dia

Stage value *

1.00

* Mandatory field

Stage No.	Designation Name *	Message *	Comment *	Action
1	AEE	Stage Process	Verifying your application and forward to next process	+
2	AE	Stage Process	Verifying your documents and forward to next process	-
3	AEE	Stage Process	Documents are verified and moved to next process	-
4	Draft Man	Generate connection bill	Generating connection bill	-
5	AEE	Generate connection bill	Generating connection bill	-
6	EE	Generate connection bill	Generating connection bill	-
7	ACE	Generate connection bill	Generating connection bill	-
8	TA	Generate connection bill	Generating connection bill	-
9	AE/EE	Generate connection bill	Generating connection bill	-
10	TA	Generate connection bill	Generating connection bill	-
11	DCE	Generate connection bill	Generating connection bill	-
12	ACE	Generate connection bill	Generating connection bill	-
13	CE(M)	Generate connection bill	Verifying your connection bill	-
14	EIC	Approve Connection Bill But...	Verifying your connection bill	-
15	TA	Approve Connection Bill Wit...	Verifying your connection bill	-
16	DCE	Approve Connection Bill Wit...	Verifying your connection bill	-
17	ACE	Approve Connection Bill Wit...	Verifying your connection bill	-
18	CE	Approve Connection Bill Wit...	Connection bill generated	-
19	AC	Bill paid and verify	Verified your Payment	-
20	CE	Stage Process	Approved payment	-
21	AEE	Generate RR Number	Generating RR number	-
22	Draft Man	Provide Meter	Issuing meter number	-
23	Water inspector	Stage Process	Meter number generated	-
24	AEE	Approve and close	Application on final stage	-

Status

Active

Inactive

Save

Cancel

5.7 Connection Fee field:

It allows to add new connection fee for approval of applications. Newly added fee will reflect on demand not fee.

Add new: It helps to create new fee field in demand note with fee amount. The added amount will shows dynamically on rate field in demand note. User can manage fee fields for demand note or either prorate or GBWASP

Edit: Able to do any changes in saved record

Summary

 BWSSB

☰

Add New

 admin (Chairman,)

Q Search Application...

Dashboard

Applications +

Reports +

Master Data -

Division

Sub Division

Ward

Designation

Plumber

Process Stage

Connection Fee Field

Settings +

Logs +

BWSSB : CONNECTION FEE FIELD

FEBRUARY 5, 2016

Summary: Connection Fee Field

10 records per page

Search:

Sl. No.	Field Name	Item Id	Amount	Modified On	Key	Status	Options
1	Deposit Amount - Domestic Water Supply	1	315	2015-11-30 18:12:34	Secondary	Active	Edit
2	Deposit Amount - Nondomestic Water Supply	2	500	2015-10-19 13:06:52	Secondary	Active	Edit
3	Deposit Amount - PND	3	500	2015-10-19 13:06:56	Secondary	Active	Edit
4	Meter Cost - for New Connection	4	965	2015-10-19 13:06:59	Secondary	Active	Edit
5	Attachment Fee	5	25	2015-10-19 13:07:03	Secondary	Active	Edit
6	Meter Fixing Charges	6	500	2015-10-19 13:07:09	Secondary	Active	Edit
7	Sanitary Points Charges	7	120	2016-01-11 19:26:27	Secondary	Active	Edit
8	Inspection Charges	8	250	2015-10-19 13:07:16	Secondary	Active	Edit
9	Compuding Charges for regularisation	9	500	2015-10-19 13:07:20	Secondary	Active	Edit
10	Development Charges / Access Charges	10	500	2015-10-19 13:07:23	Secondary	Active	Edit

Showing 1 to 10 of 41 entries

← Previous

1

2

3

4

5

Next →

Add new

 BWSSB

Summary

 admin (Chairman,)

Search Application...

Dashboard

Applications +

Reports +

Master Data -

Division

Sub Division

Ward

Designation

Plumber

Process Stage

Connection Fee Field

Settings +

Logs +

BWSSB : CONNECTION FEE FIELD

FEBRUARY 5, 2016

Addition: Connection Fee Field

Fee Field Name *

Fee field name

* Mandatory field

Item Id *

Item Id

Amount *

Amount

Type

☒ Demand Note

☐ Prorata

☐ GBWASP

Status

☒ Active

☐ Inactive

Save

Cancel

Edit

 BWSSB

Summary

 admin (Chairman,)

Search Application...

Dashboard

Applications +

Reports +

Master Data -

Division

Sub Division

Ward

Designation

Plumber

Process Stage

Connection Fee Field

Settings +

Logs +

BWSSB : CONNECTION FEE FIELD

FEBRUARY 5, 2016

Edition: Connection Fee Field

Fee Field Name *

Deposit Amount - Domestic Water Supply

* Mandatory field

Item Id *

1

Amount *

315

Type

☒ Demand Note

☐ Prorata

☐ GBWASP

Status

☒ Active

☐ Inactive

Save

Cancel

6. Settings

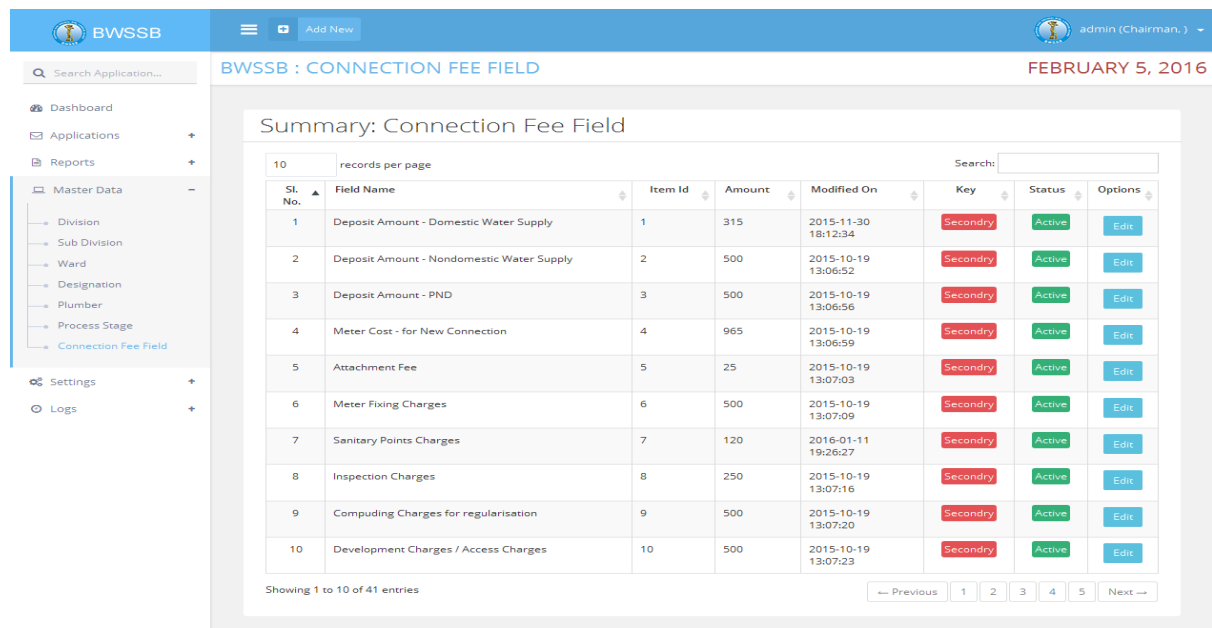
6.1 User Management:

It allows to add new user roles for application approval. Only super admin has the privilege to add user roles for all designation. Unique username need to create for all user roles. Login credentials needed for login to approve all applications which belongs to their sub divisions. Users have only privilege to view applications under their bucket except for Admin. Admin can view all application belongs to his sub division.

Add new: Admin needs to enter unique User name for user roles. It will pop up error message for existing user names. Once user name is saved it won't allow to change user name.

Edit: It will allows you to do changes except username.

Summary



The screenshot displays the BWSSB application interface. The top navigation bar includes the BWSSB logo, a search bar, and a user profile for 'admin (Chairman,)'. The left sidebar contains a menu with options like Dashboard, Applications, Reports, Master Data, Settings, and Logs. The main content area shows a table titled 'Summary: Connection Fee Field' with columns for Sl. No., Field Name, Item Id, Amount, Modified On, Key, Status, and Options. The table lists 10 entries, each with a unique Item Id and a corresponding Amount. The status of each entry is 'Active', and the key is 'Secondary'. The table is paginated, showing 1 to 10 of 41 entries.

Sl. No.	Field Name	Item Id	Amount	Modified On	Key	Status	Options
1	Deposit Amount - Domestic Water Supply	1	315	2015-11-30 18:12:34	Secondary	Active	Edit
2	Deposit Amount - Nondomestic Water Supply	2	500	2015-10-19 13:06:52	Secondary	Active	Edit
3	Deposit Amount - PND	3	500	2015-10-19 13:06:56	Secondary	Active	Edit
4	Meter Cost - for New Connection	4	965	2015-10-19 13:06:59	Secondary	Active	Edit
5	Attachment Fee	5	25	2015-10-19 13:07:03	Secondary	Active	Edit
6	Meter Fixing Charges	6	500	2015-10-19 13:07:09	Secondary	Active	Edit
7	Sanitary Points Charges	7	120	2016-01-11 19:26:27	Secondary	Active	Edit
8	Inspection Charges	8	250	2015-10-19 13:07:16	Secondary	Active	Edit
9	Computing Charges for regularisation	9	500	2015-10-19 13:07:20	Secondary	Active	Edit
10	Development Charges / Access Charges	10	500	2015-10-19 13:07:23	Secondary	Active	Edit

Add new

 BWSSB

Summary

 admin (Chairman,)

Search Application...

Dashboard

Applications +

Reports +

Master Data -

Division

Sub Division

Ward

Designation

Plumber

Process Stage

Connection Fee Field

Settings +

Logs +

BWSSB : CONNECTION FEE FIELD

FEBRUARY 5, 2016

Addition: Connection Fee Field

Fee Field Name *
Fee field name

Item Id *
Item Id

Amount *
Amount

Type
☒ Demand Note ☐ Prorata ☐ GBWASP

Status
☒ Active ☐ Inactive

Save Cancel

* Mandatory field

Edit

 BWSSB

Summary

 admin (Chairman,)

Search Application...

Dashboard

Applications +

Reports +

Master Data -

Division

Sub Division

Ward

Designation

Plumber

Process Stage

Connection Fee Field

Settings +

Logs +

BWSSB : CONNECTION FEE FIELD

FEBRUARY 5, 2016

Edition: Connection Fee Field

Fee Field Name *
Deposit Amount - Domestic Water Supply

Item Id *
1

Amount *
315

Type
☒ Demand Note ☐ Prorata ☐ GBWASP

Status
☒ Active ☐ Inactive

Save Cancel

* Mandatory field

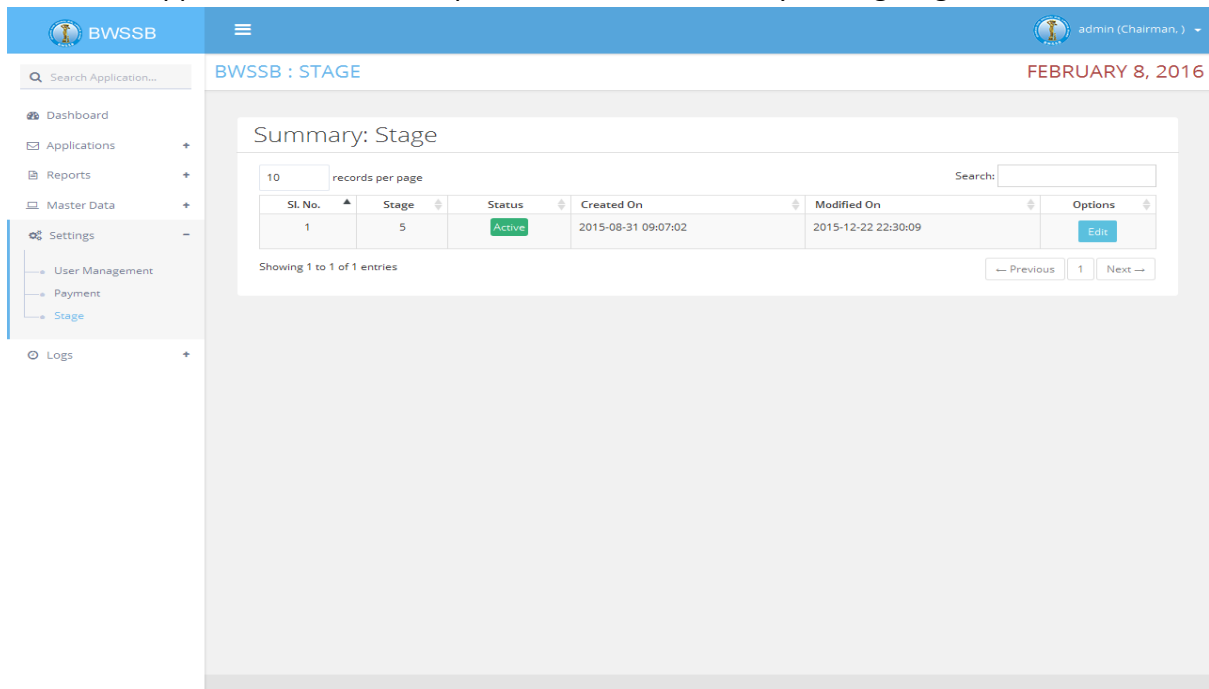
6.2 Payment:

It allows to set application amount for consumer application. The amount created here will be reflected on Consumer application bill.

Edit: It allows to edit amount

6.3 Stage:

Consumer application detail edit option can be maintained by setting stage value .

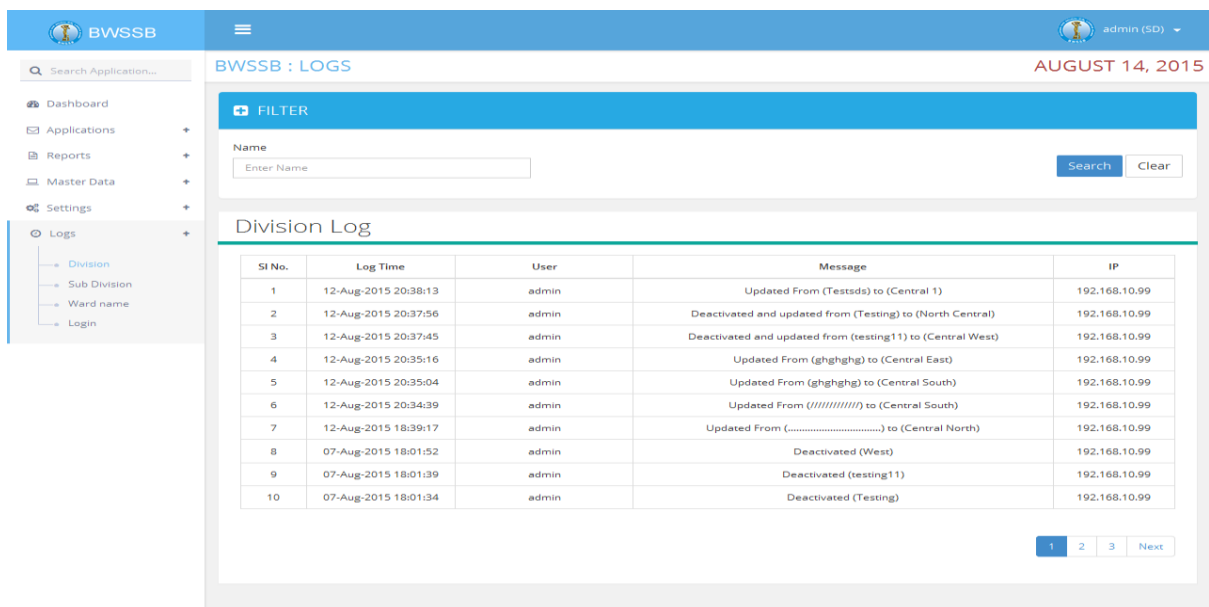


The screenshot shows the 'BWSSB : STAGE' page. The left sidebar contains a search bar and a menu with options: Dashboard, Applications, Reports, Master Data, Settings (selected), User Management, Payment, Stage, and Logs. The main content area is titled 'Summary: Stage' and includes a search bar, a table with columns 'Sl. No.', 'Stage', 'Status', 'Created On', 'Modified On', and 'Options'. The table contains one entry with 'Sl. No.' 1, 'Stage' 5, 'Status' Active, 'Created On' 2015-08-31 09:07:02, and 'Modified On' 2015-12-22 22:30:09. The 'Options' column has an 'Edit' button. The page also shows '10 records per page' and 'Showing 1 to 1 of 1 entries'.

7. Logs

7.1 Division:

To view all the modified details of divisions by different user



The screenshot shows the 'BWSSB : LOGS' page. The left sidebar contains a search bar and a menu with options: Dashboard, Applications, Reports, Master Data, Settings, Logs (selected), Division, Sub Division, Ward name, and Login. The main content area is titled 'BWSSB : LOGS' and includes a search bar and a table with columns 'Sl No.', 'Log Time', 'User', 'Message', and 'IP'. The table contains 10 entries. The page also shows 'AUGUST 14, 2015' and a 'FILTER' section with a 'Name' search bar and 'Search' and 'Clear' buttons.

Sl No.	Log Time	User	Message	IP
1	12-Aug-2015 20:38:13	admin	Updated From (Testds) to (Central 1)	192.168.10.99
2	12-Aug-2015 20:37:56	admin	Deactivated and updated from (Testing) to (North Central)	192.168.10.99
3	12-Aug-2015 20:37:45	admin	Deactivated and updated from (testing1 1) to (Central West)	192.168.10.99
4	12-Aug-2015 20:35:16	admin	Updated From (ghghghg) to (Central East)	192.168.10.99
5	12-Aug-2015 20:35:04	admin	Updated From (ghghghg) to (Central South)	192.168.10.99
6	12-Aug-2015 20:34:39	admin	Updated From (//////////) to (Central South)	192.168.10.99
7	12-Aug-2015 18:39:17	admin	Updated From (.....) to (Central North)	192.168.10.99
8	07-Aug-2015 18:01:52	admin	Deactivated (West)	192.168.10.99
9	07-Aug-2015 18:01:39	admin	Deactivated (testing11)	192.168.10.99
10	07-Aug-2015 18:01:34	admin	Deactivated (Testing)	192.168.10.99

7.2 Sub Division Log:

To view all the modified details of Sub divisions by different user

 BWSSB



 admin (SD) 

Dashboard

Applications

Reports

Master Data

Settings

Logs

Division

Sub Division

Ward name

Login

BWSSB : LOGS

AUGUST 14, 2015

 FILTER

Name

Search

Clear

Sub Division Log

Sl No.	Log Time	User	Message	IP
1	12-Aug-2015 18:39:01	admin	Deactivated and updated from (ssyu) to (South Central)	192.168.10.99
2	12-Aug-2015 18:38:48	admin	Updated From (ryrtyr456546456456) to (South east)	192.168.10.99
3	12-Aug-2015 18:38:33	admin	Updated From (2550656) to (Central4)	192.168.10.99
4	07-Aug-2015 21:28:34	Aparna	Deactivated (ssyu)	192.168.10.99
5	07-Aug-2015 18:09:29	admin	Deactivated (ssyu)	192.168.10.99
6	20-Jul-2015 21:53:18	admin	Updated From (WEst East) to (West East)	192.168.10.99
7	08-Jul-2015 16:38:24	admin	Activated (Testing)	192.168.10.99
8	08-Jul-2015 16:38:16	admin	Deactivated (ssyu)	192.168.10.99
9	08-Jul-2015 16:38:07	admin	Deactivated (Testing)	192.168.10.99
10	08-Jul-2015 16:38:03	admin	Activated (Testing)	192.168.10.99

1

2

Next

7.3 Ward Name:

To view all the modified details of Ward name by different user

 BWSSB



 admin (SD) 

Dashboard

Applications

Reports

Master Data

Settings

Logs

Division

Sub Division

Ward name

Login

BWSSB : LOGS

AUGUST 14, 2015

 FILTER

Name

Search

Clear

Ward Log

Sl No.	Log Time	User	Message	IP
1	07-Aug-2015 20:59:01	admin	Updated From (Kempegowda Ward) to (Kempegowda)	192.168.10.99
2	07-Aug-2015 20:49:24	admin	Deactivated and updated from (^&*&*&*&*) to (Kempegowda)	192.168.10.99
3	07-Aug-2015 20:43:30	admin	Updated From (Kempegowda Ward) to (Kempegowda)	192.168.10.99
4	07-Aug-2015 20:43:05	admin	Updated From (Kempegowda Ward) to (Kempegowda)	192.168.10.99
5	07-Aug-2015 20:42:51	admin	Updated From (Kempegowda Ward) to (Kempegowda)	192.168.10.99
6	09-Jul-2015 16:36:59	admin	Deactivated (Testing)	192.168.10.99
7	09-Jul-2015 16:36:51	admin	Deactivated (^&*&*&*&*)	192.168.10.99
8	08-Jul-2015 18:36:52	admin	Updated From (^&*&*&*&*) to (RT Nagar)	192.168.10.99
9	08-Jul-2015 16:21:24	admin	Activated (testing)	192.168.10.99
10	08-Jul-2015 16:21:21	admin	Activated (MG road)	192.168.10.99

1

2

3

Next

7.4 Login Log:

To view all the modified details of Login by different user

BWSSB : LOGS AUGUST 14, 2015

FILTER

Name Search Clear

Login Log

Sl No.	Log Time	User	IP
1	14-Aug-2015 22:42:39	admin	192.168.10.99
2	14-Aug-2015 22:01:48	admin	192.168.10.99
3	14-Aug-2015 21:29:12	RM1	192.168.10.99
4	14-Aug-2015 21:27:59	EE	192.168.10.99
5	14-Aug-2015 21:27:21	RM1	192.168.10.99
6	14-Aug-2015 21:20:27	RM1	192.168.10.99
7	14-Aug-2015 21:11:22	EE	192.168.10.99
8	14-Aug-2015 21:10:51	admin	192.168.10.99
9	14-Aug-2015 21:09:38	RM1	192.168.10.99
10	14-Aug-2015 21:09:07	admin	192.168.10.99

1 2 3 Next Last

8. Change password

User can change their password

BWSSB : CHANGE PASSWORD FEBRUARY 8, 2016

Change Password

Old Password * ☐ Show Password

New Password *

Re-type Password *

Save Cancel